# TOOLBOX DEI: Diversity, Equity and Inclusion

## How does DEI relate to health equity?

DEI is one of many tools organizations can use to advance health equity. Research shows that a **diverse and representative health care workforce** improves patients' access to care, their perceptions of the care they receive and, most importantly, health outcomes. Studies have identified **meaningful improvements in health outcomes** when patients' health care teams mirror their personal characteristics.

#### Terms are similar ... but not the same!

DEI and health equity are often conflated and sometimes used interchangeably. Despite their similarities, they have different meanings. *DEI* is a vital tool in the toolbox to help promote *health equity*.



### DEI

The values, practices and policies that support the representation of individuals from all backgrounds.



**Diversity:** the presence of individual differences (race, gender, sexual orientation, religion, age, disability, etc.)



**Equity:** promoting fair, just and unbiased treatment for all people, regardless of background or social status.



**Inclusion:** ensuring that all populations feel safe, respected, heard, valued and celebrated.

## **Health Equity**

The fair and just opportunity for all individuals to achieve their highest level of health.



**Eliminate** preventable health disparities



**Address** longstanding injustices that have led to present inequities



**Overcome** economic, social and other obstacles to health

#### **Tools for the Health Equity Journey**

In addition to DEI, other tools organizations can use to advance health equity include: **Community Collaboration, Strategic Partnerships, Supplier Diversity, Investment Strategies** and **Research**.

To learn more about how your hospital and health system can implement actions to become more diverse, equitable and inclusive, visit ifdhe.aha.org.



American Hospita Association<sup>\*\*</sup>

